



Press Release

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For Immediate Release

Fiserv Ranks First in North America, Fifth Overall, in Chartis' RiskTech100 Report on Global Risk Technology Providers

Momentum in solutions for enterprise financial risk management help drive Fiserv higher in 2009 ranking

Brookfield, Wis., November 16, 2009 – [Fiserv, Inc.](#) (NASDAQ: FISV), the leading global provider of financial services technology solutions, announced today that Chartis Research's RiskTech100™, a comprehensive annual study of the top global technology firms active in risk management, has ranked Fiserv fifth overall and number one in North America among firms in the RiskTech100 geographic sectors category.

The company's move up to fifth on the chart this year, from seventh in 2008, is a reflection of the company's ability to provide enterprise risk management solutions addressing market risk, credit risk, asset-liability risk, financial crimes, financial controls and compliance. The RiskTech100 assessment criteria are comprised of six equally weighted categories: functionality, core technology, organizational strength, customer satisfaction, market presence and innovation. Fiserv ranked well across all categories but was given particularly high marks for organizational strength which recognizes a company's leadership, history and business focus. Additionally, Fiserv ranked high in a new momentum sub-category that recognizes companies' risk technology successes, including new product releases, significant contract wins and financial performance.

"RiskTech100 is the most comprehensive and respected risk technology study, and Fiserv is honored to be ranked among the top five risk technology firms in the global market," said John Filby, president, Risk Management Solutions at Fiserv. "We are proud to have ranked highly on all criteria but are particularly pleased to have earned the highest marks for our organizational strength. This recognition is a testament to the expertise and professionalism of our team and the financial strength and stability of our company."



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According to Chartis, the data collection for RiskTech100 study began in January 2009 and the analysis was validated through several phases of independent verification. Chartis' research methodology encompasses the considered opinions of the firm's analysts as well as extensive research into market trends, participants, expenditure patterns and best practices. Specific research included 824 completed questionnaires from risk technology buyers and end-users; 357 completed questionnaires from risk technology vendors; 126 interviews and product briefings with risk technology vendors; 125 interviews with risk technology buyers to validate survey findings and 75 interviews with independent consultants and systems integrators specializing in risk technology.

With the company's core competency in risk and compliance, Fiserv solutions give financial institutions an enterprise view of risk across all lines of business and the tools necessary to minimize losses, optimize capital and protect reputation.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry, Fiserv celebrates its 25th year in 2009. For more information, visit www.fiserv.com.

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